

Privacy Policy

1. Privacy Statement

We at Numode Transport Ltd. (DBA Numode Delivery Solutions) value the privacy of our customers very much. The purpose of this Privacy Statement is to explain what kind of data we collect, how we collect it, how we use it and what we do to ensure it is protected, and your rights regarding your personal information.

Please regularly review this Privacy Policy as it is subject to change any time and without notice. Changes that may affect this policy include updating our system, introducing new services, and changes in laws and/or regulations.

2. Collection and use of Personal Information

Numode collects and uses personal information to fulfill our services to our customers, for statistics and for improving our systems. Outlined below are the types of information collected and for what purpose we are using it.

2.1 Collection of Personal Information

Customers must complete an Account Application form and a Credit Card Authorization form. In doing so, some of your personal information is required. For example:

- Banking and credit card information
- Financial and billing information
- Signature as proof of identity
- Contact information

We also collect some of your personal information automatically, when you enter our website. These include:

- IP address
- General Location (e.g. Surrey, Burnaby etc.)

We will retain your sent emails, faxes, letters etc. in our account records as well as information provided on each delivery.

2.2 Use of Personal Information

The main purpose of us collecting your personal information is to fulfill our services to you at your request. Other reasons that may lead us to use your personal information could be the following:

- Customer Support
- Verifying credit and invoicing

- Collection of outstanding debt, including the possible use of 3rd party collection agencies
- Assisting law enforcement agencies as required
- Meeting legal requirements
- Communication of the status of a delivery as needed

2.3 Protection of your personal data

To protect the security of your personal data, we use a very strong browser encryption (https) and store all of our data on servers in secured facilities. All data is only accessible to our employees. We won't sell or publish any of your personal information. Any misuse of your personal information will result in the termination of the employee's contract.

While we take all reasonable precautions to ensure that user data is secure and that users are protected, there always remains the risk of harm. The Internet as a whole can be insecure and data breaches can be beyond our control. Therefore, we are unable to guarantee the security of user data beyond what is reasonably practical.

2.4 Your Rights regarding your personal data

You have the right to know if we have collected your personal information, how we have used it, if we have disclosed your personal data and to who we did so. Also you have the right for your data to be deleted or modified in any way. Please contact us, if you wish to do so.

3. Disclosure of Personal Information

Unless otherwise stated, personal information will not be shared, sold or published with third parties without your consent. In cases where consent is given, Numode will not authorize third parties to use your personal information for any use other than the specific service required to fulfill our obligations with you.

Numode reserves the right to disclose personal information under the following conditions:

- To co-operate with local, provincial, and federal officials, in case of any investigations of unlawful activities.
- If we are required by law, in response to a court order, search warrant, law or regulations.

4. Knowledge and Consent

Numode only collects personal information when the customer voluntarily provides it to us and some personal information when the customer enters our website.



Personal information will only be used for the purpose of completing a delivery as outlined by the customer, for statistics and for improving our systems.

5. Contact Us

By accepting our Privacy Policy, you are expressly consent to our use and disclosure of your personal information in the manner outlined in this policy. If you have any questions regarding our Privacy Policy, please contact us:

Email: info@numode.ca

Phone: +1 (778) 877-2017