

Numode Transport Ltd. (DBA Numode Delivery Solutions)

Terms and Conditions of Service

1. **Delivery:** All Delivery times are subject to traffic and weather conditions.
2. **Packages:** All packages must be wrapped and packaged in a proper safe manner with the consignee address clearly labelled.
3. **Limits of Liability:** The carrier's liability is limited to \$2.00 per pound per shipment unless otherwise indicated when order was placed up to a maximum \$50.00 per shipment. Declared Values over \$50.00 is \$4.00 for every \$100.00 of declared value to maximum \$1,000.00. Any declared value goods must be authorized in writing by the management of Numode and must be shipped on SUPER-HOT service.
4. **Notice of Claim:** Numode is not liable for claims due to improper packaging, traffic conditions or weather. All claims must be made with 48 hours of date of shipment via e-mail.
5. **Fragile Goods:** No liability shall be recognized by carrier for damage or delay due to improper labeling of packages. All packages must be properly labelled "fragile", and carrier must be notified when the order is placed.
6. **Payment Terms:** Our terms are net 15 days unless otherwise agreed upon.
7. **Tenders:** Tenders will not be accepted without the consent of Numode management. All tenders must be shipped via Super-Hot service. Numode will not be liable for any delay caused by weather or traffic conditions.
8. **Dangerous Goods:** All DG shipments must be properly identified prior to shipment with clear, precise labeling and appropriate DG paperwork. The carrier will have NO responsibility whatsoever arising from the shipment of dangerous goods. All DG shipments are subject to surcharge.
9. **Unloading and Wait Time:** Numode offers a limited grace period after which additional charges will apply.
10. **Incorrect Address or no Pick Up:** There will be a charge of ½ price for attempted pickup, minimum \$5 charge.
11. **Surcharge:** All shipments are subject to a Variable Fuel Surcharge.
12. **Cubic Weight:** All shipments will be cubed at 15 lbs per cubic foot.
13. **Delivery Times not guaranteed:** Due to weather, traffic conditions or acts of nature, Numode is not liable for delivery times.

14. Accepting Terms & Conditions and Privacy Policy: By using our services, you agree to our terms and conditions as well as our privacy policy. You can find both in our Forms & Documents page.

If you have any questions, please contact us:

Email: info@numode.ca

Phone: (778) 877-2017